

104 N. Elmer Ave. Sayre, PA 18840



Please open and read...

2019 Notice of Directors Election Procedures

The Nominating Committee of Guthrie Federal Credit Union's Board of Directors has announced the following nominees for board elections to be held at next year's Annual Meeting in March 2020. Specific dates and times will be announced in the GFCU 2020 Winter Newsletter.

Directors are volunteers who serve three-year terms. This year's term director positions are: Kevin Raupers, Dave Larson and Sherry Boor.

The 2020 Nominating Committee Members are: John Simonds, Roberta Sabitus-Place and Bernard Smith.

The Nomination Procedures: Credit union election procedures require any potential candidate or nominee to meet with the Nominating Committee to review his or her possible candidacy. At this meeting, the duties, liabilities and responsibilities of the GFCU Board of Directors will be discussed. Arrangements for such meetings may be made by writing the Nominating Committee at: Guthrie Federal Credit Union, 104 N. Elmer Ave., Sayre, PA 18840.

The nominee must certify in writing, on a form prescribed by the National Credit Union Administration and the Board of Directors, that he or she has agreed to abide by the legal responsibilities of a board member, is agreeable to nomination and will serve if elected to office. If the member refuses to sign any of the documents, he or she shall be deemed to have refused consideration for the nomination. Once the certification is complete, petition forms will be available from the Board Secretary.

The members must then obtain at least 75 valid, verified signatures of members, age 18 and above, who are in good standing. The petition must be submitted and reviewed before the nomination will be effective.

Completed petitions must be returned to the GFCU Board Secretary no later than 4:30 p.m., December 1, 2019. Names of nominees will be posted in each credit union office on Monday, February 3, 2020.



Connections A PUBLICATION FOR GUTHRIE CREDIT UNION MEMBERS

2019 ummer

President's Message

The credit union's financial position continued to improve as assets have grown from \$73.7 million as of December 31, 2018, to \$78.3 million as of May 31, 2019. Deposits have reached \$68.8 million as we now serve over 7,300 members who rely on our credit union for safety and soundness.

The biggest news of 2018 was the approval of our community charter expansion application from the National Credit Union Administration (NCUA). The expansion, which was approved on August 7, 2018, allows GFCU to offer membership to anyone who lives, worships, works (or regularly conducts business) or attends school, a business or legal entity in Tompkins, Schuyler, Tioga, Chemung or Steuben County in New York, or Bradford or Tioga County in Pennsylvania.

To show our commitment to the community, the Board of Directors has created an Endowment Scholarship with the Community Foundation for the Twin Tiers. Additional details on this scholarship are discussed within this newsletter.

to win a \$100 Visa® gift card. The results of the survey will help quide our future product and service offerings to better serve you in the future.

We are currently in the testing phase with the implementation of our new digital wallet solutions to include Apple Pay® and Samsung[®] Pay.

With an anticipated August 2019 implementation, Apple Pay and Samsung Pay are both a safer and easier way to complete transactions and offer several unique security features. Additional details on these new digital wallet solutions will be posted on our website as noted above.

I would like to take this opportunity to thank our talented staff who take great pride and dedication in providing you with the highest level of service possible. The success of GFCU is a result of our loyal members and the service of outstanding, competent and hardworking employees and volunteers. We wish you a safe and enjoyable summer!

Sincerely,



"A Place YOU Belong"

Sayre Office

104 N. Elmer Ave. Sayre, PA 18840 (570) 888-7135 Fax: (570) 882-9564

Troy Office

454 Canton St. Troy, PA 16947 (570) 297-2440 Fax: (570) 297-0589

T.E.D. (570) 888-7135 Toll-Free: 1-877-493-6161

www.GuthrieFCU.org

Upcoming Events:

International Credit Union Day® Thursday, October 17, 2019









Welcome to Guthrie Federal Credit Union!

I am happy to report that our membership base continues to grow, and the credit union continues to operate in a safe and secure manner as evidenced by our "Well Capitalized" rating as defined by the National Credit Union Administration guidelines.



As the credit union prepares to serve its charter area, we are asking our members to complete a short, 16-question survey to help us better serve you in the future. Members can take the survey by going to www.surveymonkey.com/r/Guthrie and enter for a chance



Guthrie FCU

Board of Directors

John M. Simonds Kevin Raupers Bernard L. Smith Heather Vail John Detrick Roberta Sabitus-Place Terry Bustin Dave Larson Sherry Boor

Chairman Vice Chairman Treasurer Secretary **Board Member Board Member** Board Member Board Member Board Member

Supervisory Committee

Gary Reeves Sharon Alamo Teresa Bustin

Chairman

GFCU Staff

Administration John Savelli

Finance Department Shannon McCarty

Lending Department

Timothy Hickey Jamie Houghton Danielle Ulrich Alyssa Burdick Shelby Sullivan

V.P. of Lending Loan Officer Loan Officer Loan Officer Loss Prevention Specialist

Operations Department

Kathryn Bonning Elizabeth Saxon Patricia Wheeler Jennifer Heath Martha Schultz Megan Gratkowski Debra Townsand Lynn Chappell Ashley Hovan Crystal Quinn Tammy Tunnicliff

Troy Branch Office

Bonnie Parsell Haley Allen Todd Bacon Kayla Gilbert **Yvonne Rentzel** Loan Officer Mtg. Loan Officer **Operations** Clerk MSR P/T MSR



Tech Support Scams How to Steer Clear & Stay Safe

Picture this: You receive a phone call from someone who claims to work in tech support (possibly for a company whose name you recognize), and the caller explains that your computer has been infected with a virus. Panicked, you follow the caller's instructions and give him remote access to your computer so that he can "fix" the problem.

As quickly as that, you've become a victim of a tech support scam.

Unfortunately, tech support scams are becoming an all-too-common problem. While the scam oftentimes plays out as described above, the caller may make other claims in order to steal from you – possibly asking for your credit card number so that he can provide your computer with needed "updates." You may even receive a popup on your computer that urges you to click a link to fix a virus, which - when you click on it installs malware on your computer. Some victims are also asked to enter sensitive information on a phony tech support website or to purchase pricey software online that will allegedly clean their system.

Whatever route the scammers take, the end result is that they gain access to your computer files or financial information - or, in some cases, both.

Fortunately, there are things you can do to help prevent yourself from becoming a victim of this growing crime:

- If you encounter a popup on your device urging you to click a link in order to fix a virus, do NOT click on it.
- If you receive an unsolicited call from someone claiming to work in tech support – or if a caller asks for your personal or financial information – hang up.
- Never grant a caller remote access to your device (unless you sought out assistance from a reputable company and called them yourself).
- Don't purchase software online that claims it will fix a virus.

Together, we can put a stop to tech support scams once and for all!

Identity Theft Resources

- Equifax Fraud Department: 1-800-525-6285
 Experian Fraud Department: 1-888-397-3742
- TransUnion Fraud Department: 1-800-680-7289
- Report ID theft and access a recovery plan at: https://www.identitytheft.gov/
- View credit freeze FAQs at: https://www.consumer.ftc.gov/articles/0497-
- credit-freeze-fags
- Find out what to do if your driver's license is lost or stolen at:
- http://www.dmv.org/articles/9-urgent-must-dos-if-you-lose-your-drivers-license/

New Scholarship Program

At Guthrie Federal Credit Union, we have always stood behind our members and the community – offering expert guidance and comprehensive financial services. And now, we are pleased to announce a new scholarship opportunity beginning in 2020! "We are establishing the Guthrie Federal Credit Union Scholarship that will assist our youth in achieving their educational goals and dreams, which will continue our commitment to our community," stated Chairman of the Board John Simonds.

Our credit union and 7,300 members have established an endowed scholarship fund at the Community Foundation for the Twin Tiers that will provide funds for scholarships to support graduating students from Bradford County, Pennsylvania, school districts; Waverly Central School District; and the Tioga Central School District, New York; as well as parochial and homeschooled students from those districts who will be pursuing a four-year degree. They will have demonstrated a strong work ethic and have an understanding of community service through volunteerism.

John Savelli, President and CEO, stated, "We are honored to create and support the Guthrie Federal Credit Union Endowed Scholarship Fund. By establishing this new scholarship program, we hope to recognize the hardworking students in our communities. This program complements Guthrie Federal Credit Union's values and our commitment to the community.

"There are many talented young people who need financial support to continue their education and become the hardworking citizens who are the backbone of our communities. By providing scholarship support, Guthrie Federal Credit Union is creating opportunities for youth across the area to develop the skills and have the educational opportunities that they need for success in life."

For more information on this scholarship, visit www.twintierscf.org.



Sr. Accountant

V.P. of Operations

Operations Specialist

New Account Specialist

BSA Officer/Ft Desk

E.F.T. Coordinator

Card Services Rep.

MSR

MSR

MSR

MSR

New Acct/Phone MSR

President & CEO

Guthrie FCU 2019 & 2020 **Holiday Schedule**

Labor Day Monday, September 2, 2019

Columbus Day Monday, October 14, 2019

Veterans Day Monday, November 11, 2019

Thanksgiving Day Thursday, November 28, 2019

Day After Thanksgiving Friday, November 29, 2019 Closing at 3:00 p.m.

Christmas Eve Tuesday, December 24, 2019 Closing at 12:00 p.m.

Christmas Day Wednesday, December 25, 2019

New Year's Eve Tuesday, December 31, 2019 Closing at 3:00 p.m.

New Year's Day Wednesday, January 1, 2020

Refer-a-Friend Promotion!

Receive a \$25 Visa gift card for every friend you refer to Guthrie FCU.

- 1. Complete the referral form and have your friend present it when they open their account. Referral forms are available at both branch locations and on our website at www.guthriefcu.org.
- 2. Receive your \$25 Visa gift card when your friend presents the referral form when they join the credit union and open a savings account, checking account and debit card.

For every completed referral through August 31, 2019, your name will be entered in a drawing for a \$100 Visa gift card. The drawing will be held September 6, 2019.